

# 100% MONEY BACK GUARANTEE

## TERMS & CONDITIONS

Our money back guarantee means in the unlikely event that you aren't happy with any aspect of a service or product received from us, call us within 7 days of your appointment and we will ask you to return to us so we can make you fall in love with your hair and us all over again.

This guarantee is limited to the services you received with us originally.

You will need to provide pictures of your hair if you are unable to come in within 7 days.

If you have any scalp discomfort, you must notify us within 24 hours of your appointment.

